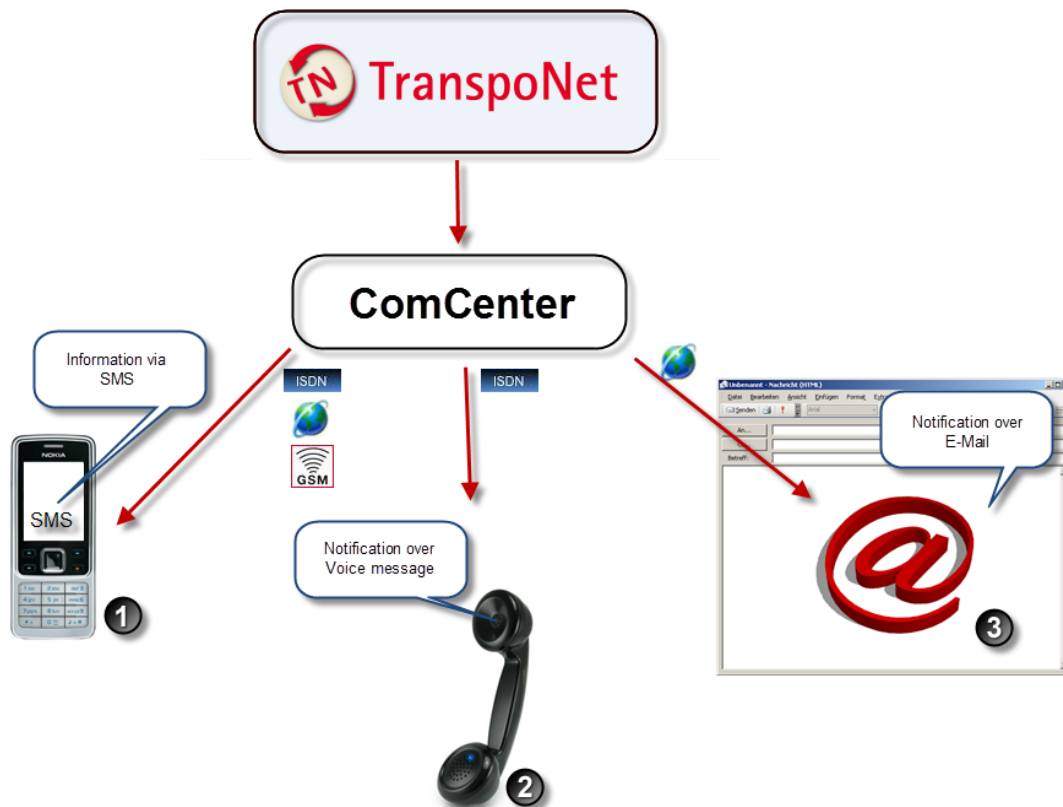


TranspoNet - ComCenter



1. ComCenter – SMS (0015536)

Any errors in the tubesystem can be reported by SMS. The message text contains detailed information about the fault. The format and content of the SMS can be adapted to specific customer needs. The Program use the SMSC-Provider via ISDN or Analog-Modem. Further there is the possibility to send messages via SMPP-Provider or GSM-Modem.

2. ComCenter – Voice (0015535)

The arrival of a carrier will be send out by phone notification to the user. A notification cannot successfully be send out (participants cannot be reached or busy), so the program try it 10 times to reach the user.

3. ComCenter – Email (0015537)

Arrival messages and errors can be send out via E-Mail. The software sends the messages by SMTP. In the E-Mail text you can add detail information on the completed transport, or contain fault that occurred. The format of the E-Mail can be customized with information such as sender, carrier ID, time, etc.

ComCenter – SMS Detail Information

SMS Config

☒ T-Control Error Messages Enabled

Message format

#A = Error Location (Device or Line)
 #B = Warning ID
 #C = Action Text
 #D = Description Text
 #E = Time
 #F = Date
 #G = Error Location type Text (Device/Line)
 #H = Error Location Text

☒ T-Control Receive Messages Enabled

Message format

#A = TransportID
 #B = Carrier ID
 #C = Sending Device No.
 #D = Destination Device No.
 #E = Destination Address
 #F = Sending Device Name
 #G = Destination Device Name
 #H = Destination Address Name
 #I = Transport Init Time
 #J = Transport Start Time
 #K = Transport End Time
 #L = Transport GetOut Time (Receive Buffer)

User Name Password

- **T-Control Error Messages**
With this tool you have the possibility to send out T-Control Error Messages via SMS.
You can create your own message format with the 8 text elements (#A - #H).
On the receiver list it is possible to add different user who should get the message.
- **T-Control Receive Message Enabled**
With this tool you have also the possibility to send out messages when the user had received a carrier.
You can create your own message format with the 12 text elements (#A - #L).
The receiver settings you set in the TranspoNet Configuration Addresses Menu.
- **Connection settings**
SMS-Messages can be send out over different communication channels
 - ISDN Connection
 - Analog Modem
 - GSM Modem
 - Online Provider (SMPP)

ComCenter – Voice Detail Informaiton

Voice Config

☐ 'Carrier Transport finished' Messages Enabled

☐ Error Messages Enabled

Phone number for Error Messages

Predial

Repeats after minutes: 1,3,6,10,20,30,60,120

Voice Loop Num: 1

Carrier received (#M01)

Basket full (#M02)

Error Part1 (#M10)

Error Part2 (#M11)

Error Part3 (#M12)

Error Part4 (#M13)

Error Part5 (#M14)

Num 0 (#N00)

Num 1 (#N01)

Num 2 (#N02)

Num 3 (#N03)

Num 4 (#N04)

Num 5 (#N05)

Carrier received (#M01)

Testcall Number

PLAY REC

OK

- Carrier Transport finished Message**
 After the user had received a carrier the ComCenter will send out a voice message. The standard text is 'You had received a carrier' and it is very easy to create your own voice message via telefon. The receiver settings you set in the TranspoNet Configuration Addresses Menu.
- Error Messages**
 If the user also want to receive the errors in the system via voice message? No problem for the ComCenter. The program creates the message with text elements and send it out to the receiver.
- Connection settings**
 ComCenter Voice needs an ISDN connection. You need an ISDN-Card into the Tubesystem PC. In the Configuration you can make same settings about the repeats and minutes. Here is also the possibility to save your own messages.

ComCenter – Email Detail Information

EMail Config

☐ T-Control Error

Header format

Message format

#A = Error Location (Device or Line)
 #B = Warning ID
 #C = Action Text
 #D = Description Text
 #E = Time
 #F = Date
 #G = Error Location type Text (Device/Line)
 #H = Error Location Text

Carrier received from #F (Device #C). Senc

Error Message Receiver
 Receiver
 Add

☐ Use own SMTP Server
 Server: your SMTP Server Port: 25
 Username: Password:
 Sender EMail Adr.: Auth. Mode: Automatic
☐ Use SSL

Abbrechen OK

- **T-Control Error Messages**

With ComCenter Email the system can send out all error messages via Email.
 You can create your own Email Header and Message format.
 For this you have different text elements (#A - #H).
 In the Receiver List you can set the user who should receive the errors.

- **Carrier Transport finished Messages**

With ComCenter Email it is also possible to send out messages when a user had received a carrier.
 You can create your own Email Header and Message format.
 For this you have different text elements (#A - #L).
 The receiver settings you set in the TranspoNet Configuration Addresses Menu.

- **Connection settings**

ComCenter Voice needs a SMTP Server.